



Civic Foundation UNISON ACTIVITIES REPORT

2012

2011

2010

2009

2008

2007

2006

2005

2004

2003

2002





Civic Foundation UNISON ACTIVITIES REPORT

2012

Bishkek 2013

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Dear Friends and Colleagues!

We are happy to present a summary report on the work of UNISON Civic Foundation where we traditionally share our experience and vision of development. In 2012, UNISON celebrated its 10th anniversary. Over this time, we have acquired invaluable experience, new friends and partners. Our decennium is not only full of great events and new victories but also efforts to achieve the objectives that we set for ourselves. We have expanded our visibility with now two regional offices in the cities of Osh and Naryn.



Improved efficiency and planning in the Foundation were achieved via a shift to programmatic work. Our activities have been expanding year to year. We are young and energetic, success driven, aimed at sustainable development of this country and ready to do our best for the implementation of programmes and projects that will open new prospects and contribute to the effectiveness of plans within our competences and capacity.

I believe it is necessary to note that the successful work of UNISON to a significant degree has been possible owing to strong partnership with and support from many key international organizations, such as European Commission, Open Society Institute, World Resources Institute, USAID, Act Central Asia /Christian Aid, ICCO, DCA, as well as our partner organizations at the international, national and local levels.

UNISON is an open organization; thus, we are looking to cooperate with those who is not indifferent to the future of Kyrgyzstan and who is ready to work with us.

Very truly yours,
Nurzat Abdyrasulova,

Director of UNISON,
Co-Chairman of the Supervisory Board of the Fuel and Energy Sector Transparency Initiative (FESTI) under the Ministry of Energy and Industry of the Kyrgyz Republic,
Member of the Public Supervisory Council of the State Agency on Environmental Protection and Forestry under the Government of the Kyrgyz Republic.



Who we are

UNISON Civic Foundation is a dynamic developing organization with its activities scaling up and maintaining relevance in the changing world.

Today, the foundation has central office in Bishkek and two regional offices in the cities of Osh and Naryn.

What we want

As a non-governmental organization, UNISON has been striving in to promote values for sustainable human development and facilitates improvement of tools of access to information about environmental and energy issues in the Kyrgyz Republic, continues to offer solutions feasible in the conditions of Kyrgyzstan.

How we work

UNISON's work is built on a programmatic approach. As of today, we have been successfully implementing the following programmes: Good Governance, Sustainable Energy, Climate Change, Ecotourism, Ecology and Sanitation.

The foundation work builds on four pillars: analysis, counseling, awareness raising and practical implementation.

UNISON has been actively cooperating with permanent partners in Kyrgyzstan and abroad.





UNISON As The National Winner Of ENERGY GLOBE Award



Twice, in 2008 and 2011, UNISON became the National Winner of ENERGY GLOBE Award, which is the most important ecological award worldwide, for successful implementation of such project ideas as 'Energy Efficiency and Renewable Energy at Medical Facility in Kommuna village' and 'Promotion Development Of Energy Service Companies (ESCO) in Kyrgyz Republic'.



International conference on FESTI attended by the President of Kyrgyz Republic



For the first time in Kyrgyzstan, there took place such a high-level international conference attended by the President of Kyrgyzstan on the agenda of transparency in the energy sector governance. The conference convened almost one hundred participants from twelve countries of Central and South-East Asia, America and other regions.





Facilitated effectiveness of the law of Kyrgyz Republic “On energy performance of buildings” and respective by-laws

Kyrgyzstan is one of the first countries in the post-Soviet area to implement the principles of European Directive on the Energy Performance of Buildings with the adaptation of best practices from EU countries for local conditions. Starting from 2011, energy performance of buildings has elevated in its legal status if compared to the earlier reliance on construction norms and rules.

A new law was developed on request from the State Agency on Construction and Regional Development under the Government of the Kyrgyz Republic by national and international specialists (Energy Centre Bratislava, Building Testing and Research Institute of Slovakia, Kyrgyz State University of Construction, Transportation and Architecture, UNISON CF and others) and involved all public bodies at the stages of interagency approval and discussions as well as specialists, designers, owners of buildings at the stages of public hearings.

For the purposes of the Law On Energy Performance of Buildings, in 2012, there were also approved two Regulations On the Procedure for Energy Certification of Buildings and On the Procedure for Regular Control of Energy Performance of Boilers, Heating Systems and Hot Water Supply of Buildings developed by UNISON jointly with an expert group from the international consortium.

Central Asian and European forums on climate change (CAEFOCC)

UNISON's initiative to carry out international forums on climate change is approaching the Central Asian level, and the second CAEFOCC-2 has taken place in Almaty, Kazakhstan.

The main objective of forums is to unite key actors from a wide range of stakeholders (government institutions, independent experts and civil society organizations) to discuss and raise issues of climate change in the region.





UNISON successfully pass organizational audit

The audit firm of experts from the Association of Civil Society Support Centers under the assistance from Aga-Khan Foundation has carried out an external evaluation of UNISON activities with unqualified audit opinion on the successful implementation of the mission, professionalism and sustainability of the organization.



Participation in the international negotiations on climate change



Over five years, parties of the UN Framework Convention on Climate Change (UNFCCC) have been carrying out negotiations on the preparation of a new global agreement on the prevention and control of climate change on the planet. UNISON takes part in sessions of the Conference of the Parties to the UNFCCC, both representing civil society and as part of official delegations.



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CLIMATE CHANGE



Climate change — refers to man-made long-term changes in average climatic indicators as well as changeability of the climate, including such anomalies as draught, strong storms and floods. Since this phenomenon can impact many aspects of human life, it constitutes one of the most important issues in the development agenda.



UNISON takes part in annual conferences of UNFCCC:

- ✓ COP18, Doha, Qatar, 2012
- ✓ COP17 Durban, South Africa, 2011
- ✓ COP16 Cancun, Mexico, 2010
- ✓ COP15 Copenhagen, Denmark, 2009
- ✓ COP14 Poznan, Poland, 2008

as well as interim preparatory meetings

Climate Change Programme is aimed at facilitation of the climate change issues at the national and international levels.





Programme components:

- ✓ Facilitation for the climate change issues to be included into strategic documents and regulatory acts of the country.
- ✓ Organization and formation of working groups on research; analysis on various issues of climate change.
- ✓ Participation in international climate negotiations and monitoring of Kyrgyzstan's obligations fulfillment under the UN Framework Convention on Climate Change.
- ✓ Raised awareness of Kyrgyzstan's population on climate change, its consequences and practical measures of adaptation and emission reduction.
- ✓ Facilitation in development and presentation of the civil society's position on the issues of climate change.
- ✓ Coordination and promotion of Climate Network of Kyrgyzstan (CNK).





Key Facts and Dates of the Programme:

- ✓ 2006: UNISON first raised the issue of climate change in Kyrgyzstan at the level of the First Central Asian European Forum on Climate Change (CAEFOCC, Bishkek, Kyrgyzstan).
- ✓ 2008: beginning of and later on regular annual participation of UNISON in international negotiations of the UN Framework Convention on Climate Change (COP14, Poznan, Poland).
- ✓ 2009: launching of Climatic New List INFOIK, and initiating the tradition of annual round-table discussions *On the Way to COP*.
- ✓ 2010: CAEFOCC-2 (jointly with the NGO *Women in Europe for a Common Future*, Germany, and NGO *Ecocentre*, Kazakhstan).
- ✓ 2010: training for journalists and representatives of civil society on the issues of climate change; festival of IKO-cinema in universities of Bishkek city.
- ✓ 2011: quarterly meetings of INFOIK network in the format of leaders' club; published brochure *Climate Change in Kyrgyzstan* (jointly with the Faculty of Meteorology, Ecology and Environmental Protection of KRSU).
- ✓ 2011: carried out the National Conference and developed a road map on the integration of climate change issues into the country's policies.
- ✓ 2012: established Climate Network of Kyrgyzstan (CNK); launched the web-site for the CNK information portal at www.infoik.net.kg.
- ✓ 2012: joined the worldwide campaign Global Day of Action on climate protection (jointly with 'Move Green' NGO).

News List on Climate change infoik@googlegroups.com:
climatic news of Kyrgyzstan, Central Asia and worldwide
for more than 300 subscribers from a wide
range of stakeholders



PRACTICE

ANALYTICS
and PROMOTION

TRAINING

INFORMING

**ENERGY EFFICIENCY AND
RENEWABLE ENERGY**



«...Sustainable energy energy for all is both necessary and achievable. We need to engineer a new energy future, a future that harnesses the power of technology and innovation in the service of people and our planet. Sustainable Energy for All is good for the economy, good for the environment and good for global equity. It is the way of the future».

Ban Ki-moon, UN Secretary-General



The objective of Sustainable Energy Programme is to contribute to the development of energy efficiency and renewable energy sources in Kyrgyzstan.

By 2030, according to the global initiative "Sustainable Energy for All", implemented by the coordination group of the UN system, have to be achieved three main objectives:

- ✓ ensuring the general access to modern energy services;
- ✓ reduction of intensity of the global energy consumption for 40%;
- ✓ increase the share of renewable energy in the world and 30%





Programme components:

- ✓ Participation in the development of laws and public hearings that address priorities of sustainable energy development;
- ✓ Analysis of energy performance of buildings (energy certification and audit) and advisory support on the implementation of buildings automatic management system and corporate policy;
- ✓ Preparation of recommendations on sustainable energy (model decisions on the use of biomass, development of RES market, etc.);
- ✓ Contribution to the development of regional energy infrastructure via promoting the practice of energy contracts;
- ✓ Demonstration of various practices of energy saving and energy efficiency for local communities;
- ✓ Educational activities and information sharing.





Key Facts and Dates of the Programme:

- ✓ 2005: analysis of the energy market and perspectives for RES market development in Kyrgyzstan;
- ✓ 2005: launched big information campaign on renewable energy sources; evaluated technical, economic and market capacity of RES;
- ✓ 2006: developed typology of the current housing stock in Kyrgyzstan and carried out pilot energy certification of 25 buildings;
- ✓ 2007: implemented information and advisory project in Omsk city (Russia) on the introduction and piloting of financial instruments;
- ✓ 2007: established first energy-service company in Kyrgyzstan and implemented first Performance Contract to improve energy performance of a kindergarten in Naryn city;
- ✓ 2008: built an energy efficient medical facility in Kommuna village (jointly with CEEBA PF); insulated a number of schools and kindergartens;
- ✓ 2009: carried out consultations on energy-efficient technologies and practices for schools and public buildings (Armenia, Kazakhstan);
- ✓ 2010: promoted a newly developed draft law *On Energy Performance of Buildings* to be adopted and signed (jointly with the State Agency on Architecture and Construction under the Government of the Kyrgyz Republic);
- ✓ 2011: developed and promoted bylaws on energy certification of buildings and regular monitoring of boilers (jointly with Gosstroy of the KR);
- ✓ 2012: developed a package of by-law technical documents, and aligned the legislation on energy performance of buildings (SNiPs, codes, etc.);

N_{ETWORK} **ZPPE**

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and LOBBY since 2009

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GOOD GOVERNANCE



Good governance - is a correct interaction between those who manage and those who are under this management on the basis of mutual respect and in the absence of corruption. The traditional main principles of good governance are transparency, accountability, access to and participation of the public in the process of formulation and taking of decisions, as well as studying of how this process impacts implications of decisions from the governance perspective.



“Good governance” programme is aimed at improved transparency, accountability and public participation in governance.





Programme components:

- ✓ Participation in the implementation of Fuel and Energy Sector Transparency Initiative (FESTI): monitoring and analysis of energy companies' work;
- ✓ Facilitation to political dialogue, round-table discussions, workshops with the involvement of all stakeholders on the issues of improved transparency, accountability and public participation;
- ✓ Implantation of good governance principles in the strategic documents of the country, regulatory acts and programmatic country strategies of international financial institutions;
- ✓ Strengthening of a constructive dialogue between government institutions and civil society; development of the institute of alternative expert opinion and facilitated formulation of the latter;
- ✓ Raising public awareness on the rights and procedures of taking and appealing decisions (involvement);
- ✓ Assistance in and prevention of typical conflict situations at the level of energy distribution via identification of problems and discussion of possible solutions directly with managers of energy companies;
- ✓ Support to and coordination of the network of Community Energy Advocate Centres (ZPPE).





Key Facts and Dates of the Programme:

- ✓ 2008: carried out an institutional and practical analysis of the electricity sector governance system using an international methodology of the Electricity Governance Initiative;
- ✓ 2009: developed recommendations on improved quality of the decision-taking mechanism in the energy sector;
- ✓ 2010: Appeal from 18 NGOs to the Interim Government of Kyrgyzstan on the recovery of public trust to the energy sector governance;
- ✓ 2010: established pilot public centers for energy consumer protection ; organized a number of policy dialogues on various issues;
- ✓ 2010: UNISON Director elected as FESTI Supervisory Board Co-chairman representing the public; launched distribution of communications on energy sector governance (ESG);
- ✓ 2011: carried out international conference on transparency in energy with the publication of a compendium of articles and analytical materials;
- ✓ 2012: expanded network of public centres for energy consumer protection all across Kyrgyzstan;
- ✓ 2012: established Consortium of stakeholders; formed working groups on surveys and evaluation in relation to various issues of governance.

Information portal of the Energy Consumer Protection
Network: www.zppe.net.kg

News list energynews_kg@googlegroups.com:
coverage of topical issues on energy sector governance
for more than 250 subscribers from various countries.



PRACTICE
since 2005

ANALYTICS

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**ECOLOGY AND
SANITATION**



The term “ecology” — has a broader meaning than just 'environmental protection' and refers to cognition of the economics of nature and paralel studying of all interactions between living matters and organic and nonorganic components of the environment.

Ecological sanitation or ecosan does not constitute a specific technology but rather a new philosophy in the transformation of substances which up until today have been perceived only as waste water and products, and relies on the general understanding of ecologically and economically sustainable system of waste water treatment with due regard for the needs of users and local specifics.



The objective of “Ecology and Sanitation” Programme is to promote ecosanitation principles and rational nature management at the local and national levels.





Programme components:

- ✓ Assistance to the increased safety, recovery of hygienic and use of nutrient and organic matters, minor constituents, water and energy;
- ✓ Improved sanitary and hygiene conditions with the minimized circulation of pathogens in the hydrological cycle;
- ✓ Assistance to the improved agricultural productivity and food safety;
- ✓ Contribution to the preservation of resources at the expense of decreased consumption of water, preserved fertility of soil, replaced mineral fertilizers and minimized pollution of water;
- ✓ Demonstration of innovative sanitary approach and efficiency of this solution in practice;
- ✓ Assistance in the development of a holistic and interdisciplinary approach to the use and utilization of resources which is adapted to local conditions.





Key Facts and Dates of the Programme:

- ✓ 2003: the public ecological campaign *Together for the Clean City* coincided with the World Environment Day and was attended by more than 3 000 city residents;
- ✓ 2004: the campaign *Clean River* drew public attention to the issues of surface water pollution with household garbage;
- ✓ 2006: carried out analysis and evaluation of persistent organic pollutants (POPs) in Kochkor region of the Kyrgyz Republic;
- ✓ 2008: built an ecosan toilet for 600 children of Ivanovka station school, and carried out trainings for teachers and schoolchildren on ecological sanitation;
- ✓ 2009: prepared a review and analysis on the promotion of a global information campaign on strategic approach to the international regulation of chemical substances in Kyrgyzstan;
- ✓ 2009: : built 10 toilets for individual households and a school toilet for 350 students in Kommuna village (jointly with the rural cooperative society *Sary-Dobo*);
- ✓ 2009: built a school toilet for 30 children with disabilities at the rehabilitation centre in Bokonbaevo village (in cooperation with *Beypil* Children's Rehabilitation Centre).

Ecosan toilet is a safe dry toilet with disaggregation of urine and faeces, which is built with ecosanitation technology and mandatory installation of a ventilation system.



ECOTOURISM



Ecotourism — is a journey with a responsible attitude to the environment and undisturbed natural areas which objective is to study and enjoy the nature and cultural places of interest. Ecotourism contributes to environmental protection and causes a mild effect on the environment, ensures active social and economic participation of local residents and their benefitting from this activity.



The objective of “Ecotourism Programme” is to contribute to the tourist industry development in Kyrgyzstan, including establishment of tourism infrastructure in remote areas of the Kyrgyz Republic.





Programme components:

- ✓ Baseline analysis of the existing situation and evaluation of prospects of sustainable tourism development;
- ✓ Improved tourist infrastructure and management, and strengthened tourist prospects of the country;
- ✓ Introduced and promoted instruments of sustainable tourism;
- ✓ Contribution to the development of new market prospects targeting ecological, ethno-cultural and adventure tourism (tracking, horseback riding, mountaineering, rafting, etc.);
- ✓ Creation of economic incentives for local residents to be engaged in tourist activities and environmental protection as well as local social and cultural environment;
- ✓ Raised awareness of the public, local communities, regional and municipal authorities and business entities about the sustainable development of tourism;
- ✓ Promotion and establishment of rural tourist points and their networks;
- ✓ Assistance to sustainable development of regions and local communities.





Key Facts and Dates of the Programme:

- ✓ 2006: carried out situation analysis of tourism and developed recommendations on the promotion of sustainable tourism in the Kyrgyz Republic,
- ✓ 2007: marked paths and installed information boards in the National Park *Ala-Archa* (published map of the park);
- ✓ 2007: carried out trainings on handicrafts making, cooking of dishes of international cuisine, development of tourist paths, organization of guest houses, etc. (Ton village);
- ✓ 2008: opened a new information tourist center in Ton village (jointly with *Attan* NGO);
- ✓ 2008: carried out a number of trainings on rural tourism development for private tourism business representatives from the whole Kyrgyzstan, including networks of rural tourist points.





Fuel and Energy Sector Transparency Initiative of Kyrgyz Republic(FESTI)

Fuel and Energy Sector Transparency Initiative (FESTI) - is a broad instrument that includes a complex of mechanisms to improve access to information and public involvement. The initiative was established under the Decree of the President of Kyrgyz Republic on 20 July 2010 in order to implement good governance in the country.

FESTI components:

- ✓ Establishment of the FESTI Supervisory Board with the involvement of all stakeholders;
- ✓ Regular provision of information to the public on the results of operations, expenses and revenues of the sector.
- ✓ Transparent mechanisms used for proper management of financial flows.
- ✓ Implemented procedure of transparency in the formulation of tariff methodology and pricing.
- ✓ Development of modern and accurate information systems to monitor the work of fuel and energy enterprises.
- ✓ Implementation of open competitive biddings during export and import of electricity and procurement of energy sources.

Further information at www.energoforum.kg





Climate network of Kyrgyzstan

Climate Network of Kyrgyzstan - is a voluntary, self-managing non-profit network of more than 15 civil society organizations that was established in 2009 under the initiative of the organizations to protect the environment and promote the climate change agenda.

Goals and objectives of the network:

- ✓ Support and assist in development of the national policy on climate change.
- ✓ Organize public control over the fulfillment of climate change obligations of the Kyrgyz Republic.
- ✓ Monitor the work of public bodies on the climate change issues at the national level.
- ✓ Represent public interests in the area of climate change.
- ✓ Improve environmental literacy of the public to address the climate change issues.
- ✓ Develop and strengthen cross-sectorial cooperation in the climate change area.

Further information at www.infoik.net.kg





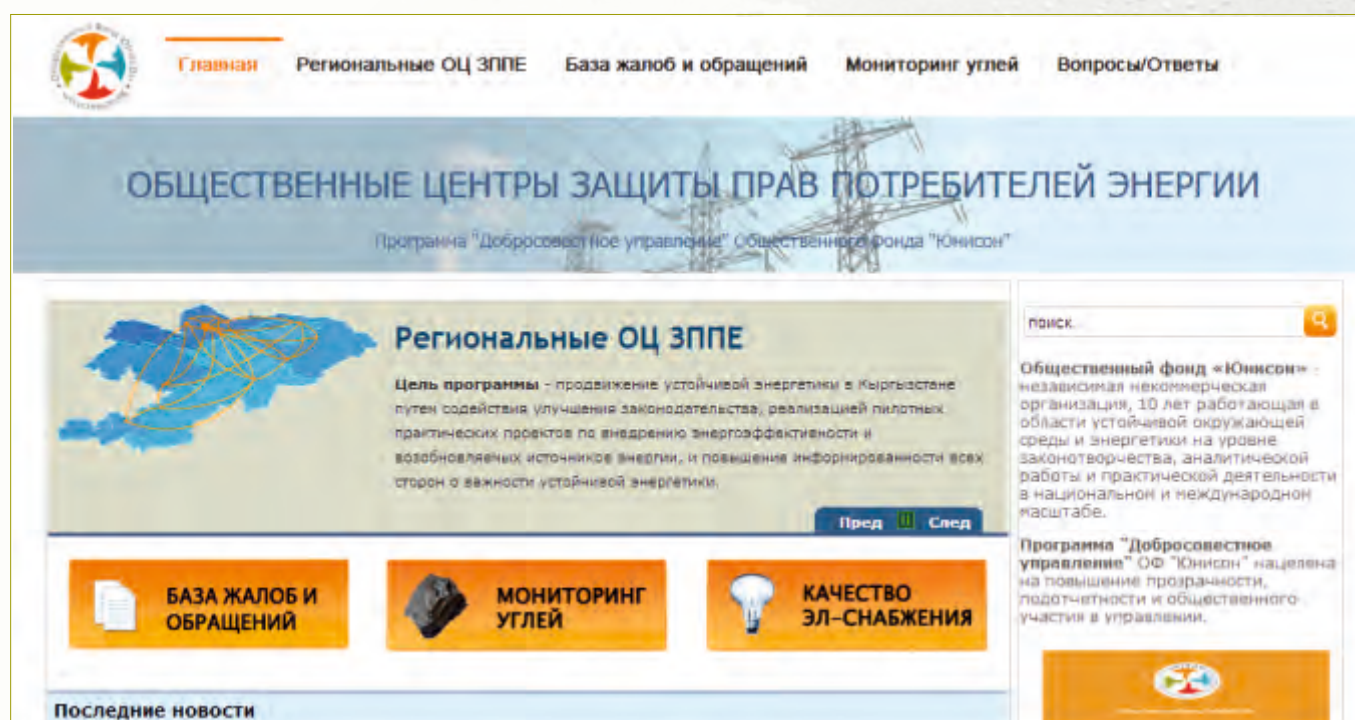
Network of community energy advocate centers

Network of Community Energy Advocate Centres (CEA) is a voluntary association of civil society organizations that work on a wide range of issues of electricity supply on the ground.

Goals and methods of work:

- ✓ Assist and prevent typical conflict situations at the level of electricity distribution;
- ✓ Improve legal literacy of electricity consumers for progressive and mutually beneficial cooperation with energy companies;
- ✓ Provide advisory and expert assistance to electricity consumers to protect their rights and develop skills and knowledge on the legal framework application;
- ✓ Support electricity consumers that have faced violation of electricity consumers' rights (more than 600 complaints processed annually);
- ✓ Cooperate with electricity distribution companies, civil society organizations and local self-government authorities.

Further information at www.zppe.net.kg





Advisory services

Over the years of successful operations and cooperation with international teams (Slovak AID, DEFRA, CIDA, OSI and EBRD), UNISON has gained a significant experience and offers a wide range of advisory services on the basis of acquired knowledge:

- ✓ Environmental impact assessment (preparation and implementation).
- ✓ Preliminary feasibility studies on energy efficiency and renewable energy sources.
- ✓ Energy certification of buildings and development of recommendations on introduction of adequate energy saving technologies, their cost recovery period also specified.
- ✓ Development of action plans on ecotourism development and improved energy performance of the housing sector for national, regional and municipal authorities, etc.
- ✓ Macro- and microeconomic studies on energy efficiency and environment using international methodologies (European ones, in particular) with due regard for local specifics.
- ✓ Educational and information workshops and trainings for diverse audience on the issues of energy consumer protection, ecological education and ecotourism, energy efficiency and RES.

Further information at www.unison.kg





Green Office of UNISON

UNISON promotes principles of green development inside the organization as well, using its office as an example to demonstrate benefits and practices of saving own resources and those of the planet in general.

UNISON identifies three main principles of office organization: rational use of resources, minimized damage to the nature and established comfortable climate for people in a building.



To this end:

- ✓ Office garbage is collected separately by several categories; waste paper goes to special points of utility waste treatment.
- ✓ To save energy, all rooms are equipped with energy efficient bulbs.
- ✓ All heaters are equipped with thermostatic valves to regulate temperature in rooms separately.
- ✓ Walls and windows have additional heat-insulation.
- ✓ Sanitary equipment has aerators (water gets mixed with air: the stream seems thick, but less water is used).
- ✓ Finishing coat is made of modern and environmentally friendly construction materials.
- ✓ All rooms have green plants.
- ✓ Ergonomics of work places is fully observed.



“UNISON” PF Staff about the Organization: What Does “UNISON” Mean to You?



Nurzat Abdyrasulova, UNISON

Director: UNISON is a union of like-minded persons. This is the field and space where we have an opportunity to implement our plans from ideas to practice. Working in the foundation, we jointly contribute to the sustainable development of this country. This is one of the strongest incentives and objectives of our work.

We are the organization that intends to bring new approaches, methods and technologies into Kyrgyzstan. We are independent, free, creative. We are a family! We can see the results of our activities and take

pride. At the same time, we are sensible of great responsibility; that is why we check every step of ours. All that we do is of high quality and veracity. Today, we feel that we are an expert organization of a regional, national and international scale. I am eager to live in my native country and be proud of it. I want Kyrgyzstan to be associated with a prosperous and dynamic country that offers lots of ideas and opportunities for all: opportunities of self-fulfillment and self-expression. I think UNISON is already a proof of it.



Bakyt Askarbekov, Financial Ma-

nager: UNISON is an organization where I work and contribute to the development of energy efficiency, new technologies and nature conservancy. The foundation deals with diverse broad projects, and it is interesting. I do not just sit in my office, but find myself in the thick of things. The work covers main components that are quite topical today for the public. Thus, we make our contribution to the improvement of people's lives and human kind development!



Darika Sulaymanova, Energy Efficiency Projects Coordinator:

UNISON is a medium of our activities. Together with UNISON, I build long-term work plans. I like working here a lot, as I can see results in a large scale. Constructivism and analytics are the pillars supporting UNISON. Using such approach, we have achieved good results. We are not for confrontation but for cooperation and work towards the result for the country's development! And the more we work, the more we understand: we need to do even more!



Zhanybek Kulumbetov, Programme Officer:

UNISON is a dream that came true, and at present also a tool to improve life. Work in UNISON is a serious, large-scale and useful task. My mission is to help people. Working here in cooperation with international organizations, I succeed in doing so! UNISON is exactly the place where results originate from efforts made by the staff members who perfectly understand the social situation in Kyrgyzstan. Ideas and objectives of UNISON are relevant to many citizens of this country. Letting their problems and hopes through, we help them, take part in their lives and understand them!





Robert Mambetkaziev, Administrative and Technical Manager:

UNISON is a dynamic organization and my second home. At all times and in all places, the foundation tries to make its positive contribution to the improved life of the society. In the future, we will hire lots of serious young people to work in all areas for the prosperity of our Kyrgyzstan!



Bektemir kyzy Aygerim, Cashier, Office-manager:

UNISON is an organization with a very good and solid team. We celebrate holidays and birthdays together. I have been working in the foundation just for one year, but always feel support from other staff, and the environment here is very friendly. In the future, UNISON will be an even stronger and rather prosperous organization, because we pursue important goals; projects that we implement are necessary for people, and foundation's work helps, first of all, the citizens of Kyrgyzstan!



Nurgul Esenamanova, Climate Change Projects Coordinator:

UNISON is my second family where I spend most of my time. This is a creative team interesting to work with. We can initiate projects ourselves, take decisions and go ahead, helping the government in addressing certain issues. We work with many organizations, and that implies meetings with different people that can teach us and be a source of best practices. I am happy to work in the foundation: here, I perform labour of love and take a pride!



Aybek Askarbekov, Head of UNISON Regional Office in Naryn:

UNISON is the organization where I work and have opportunities for self-fulfillment. I like UNISON because we provide tangible assistance to people. Suppliers of utilities violate conditions of services and goods delivery, and it is our work to help their consumers. I have been working in the foundation for ten years already, and UNISON gave me a lot: education, new skills, companionship and communication which I am thankful for.





Bolotbek Shaimkulov, Legal Advisor from UNISON Regional Office in Naryn: *I started work for UNISON in summer 2012. Before, I was never deeply involved in the energy sector, but now I understand that the foundation raises the most topical issues for this country. Many problems should be solved at the level of Government, members of Parliament, President; however, at the same time, people are poorly informed. Precisely in this area, active assistance in awareness-raising and conflict management are the role of UNISON. I like this work, as I don't like sitting in one place, and I have become even more active and useful in UNISON.*



Erkin Beysheev, Head of UNISON Regional Office in Osh: *UNISON is a foundation which activities are essential for people. This is the workplace where one can openly and recklessly express their opinion. I like this freedom. I am a reserved colonel, former staff of the Ministry of Emergencies, and the work in UNISON is congenial to me. It is a pleasure to help people: one can take pride in it.*



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